Rezolve.ai Setup for Slack

Registration

1. In your browser go to https://www.virtualpeople.ai/register
2. Fill out the on-screen registration form

SIGN UP

Company *

Company Name

→ The name of your company

Name *

First | Last

→ Your first and last name

Select your site name *

yoursitename | .virtualpeopl e.ai

→ Rezolve.ai is a cloud-based application. The administration is handled via a website. The site name you are entering will be the beginning of your admin console URL, *nameyougive*.virtualpeople.ai. Note: You cannot use spaces and all capital letters will be made lower case.
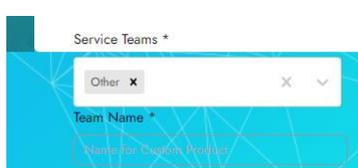
Region

US

→ Rezolve.ai offers two servers for you to select to create your bot tenant on, US or Europe. Select which you would prefer.

Email *   Phone *

kcarter.cameron@r | Phone Number

→ Your company email address and a contact number. We will send a onetime pass code to the email you provided.

Password *

••••••••

→ Create your password. It must be minimum 8 characters, 1 special character and at least 1 number.

Password Length (Min 8 Characters)
1 Special Character
At Least 1 Number

Service Team – Rezolve allows you to have multiple departments in 1 bot. Select how many departments you need.

1. If one of your teams is IT select IT (James)
2. If one of your teams is HR select HR(Vera)
3. For all other teams select Other and a box will appear behind the dropdown for you to give the correct team name. Simply click outside the dropdown and enter the correct team name in the Team Name box.
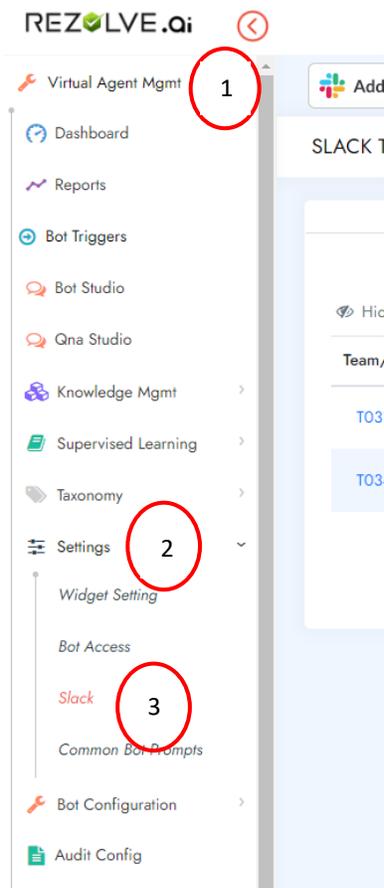
Service Teams *

Select...

Bot Name *

Bot Name

By clicking below, you agree to the Rezolve.ai Terms of Service and Privacy Policy

Agree and Signup

Service Teams *

Other ✕ | ✕ ⌄

Team Name *

Name for Custom Product

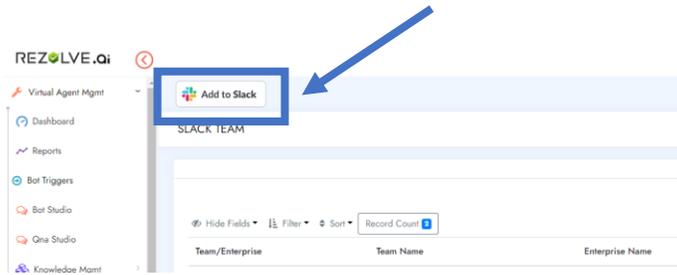**Note**: Once you have given the correct team label, feel free to repeat the steps until all your teams are added.

When you have completed the registration form, read the Terms of Service and Privacy Policy, and if you agree click on **Agree & Signup**

Create your password. It must be minimum 8 characters, 1 special character and at least 1 number.
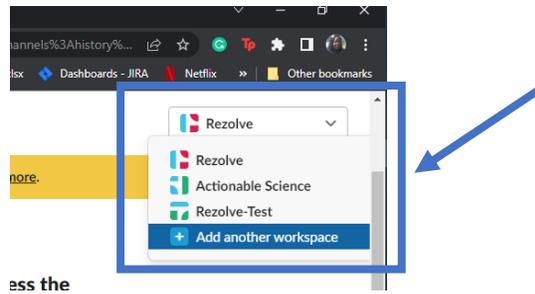
Slack Installation to a Workspace

1. Now that you have successfully registered for a tenant, log in to the Virtual Agent Management Console. (The link will be on the screen once your tenant has been created. You will also receive an email with the URL.)

2. Once logged in, using the menu on the left side, click on to **Virtual Agent Management** > **Settings** > **Slack**
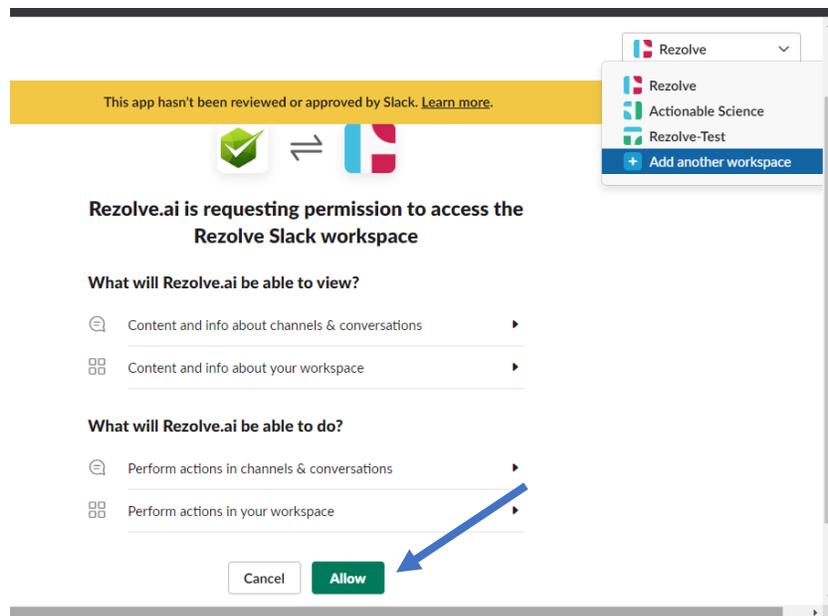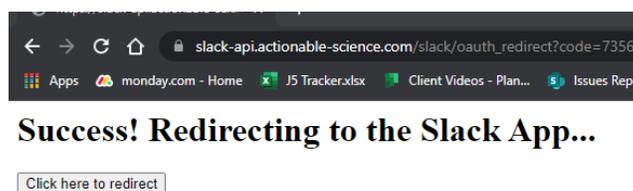

3. Click **Add to Slack**

4. Choose the appropriate *Workspace*

5. Click **Allow**

6. If the page doesn't redirect automatically, click on **Click here to redirect**

Slack Installation to an Org

https://slack.com/help/articles/360000281563-Manage-apps-on-Enterprise-Grid#install-an-app-at-the-org-level