

Help Center

Enterprise Service Management

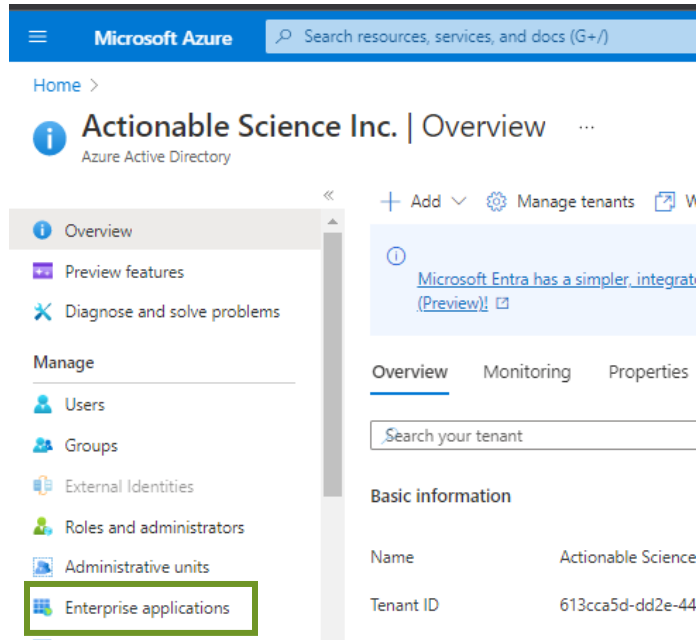
Enable Additional Attributes in Azure in Web Pages

Find More- rezolve.ai/help-center

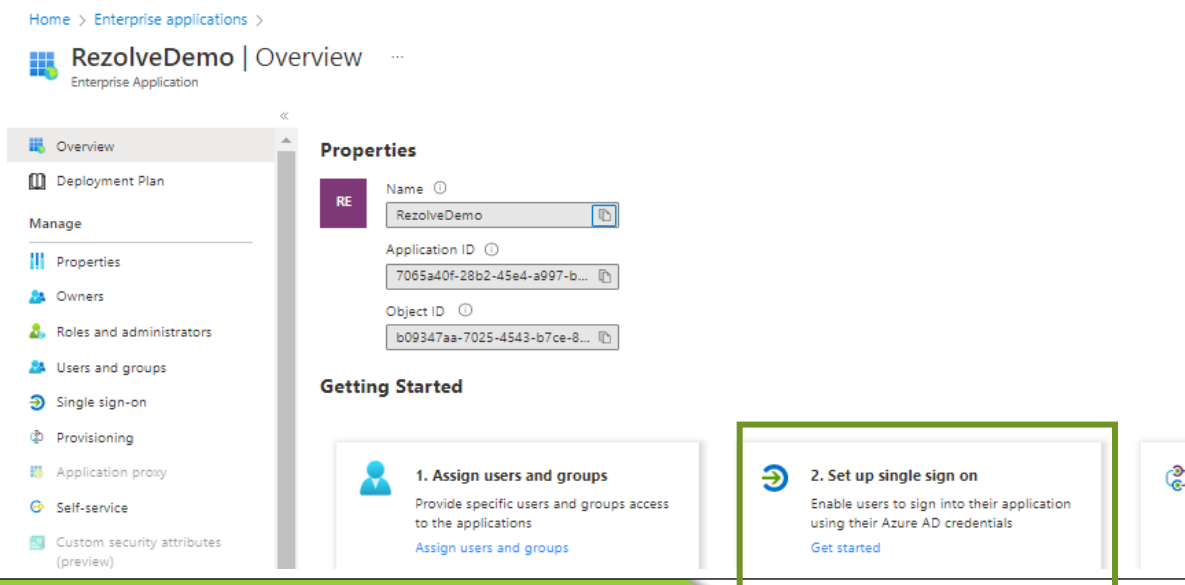


After completing the Single Sign On (SSO) setup, if you would like the bot to have access to additional attributes in the web widget you will need to enable additional configuration in Azure. Please follow the steps outlined below to do this:

1. Open Azure Portal and select Azure Active Directory
2. Go to **Enterprise applications**



3. Search for your *RezolveHelpdeskBot* app (or whatever you called it) you created for SSO setup and select it.
4. Click **Single sign-on**



1. Look for *User Attributes & Claims* and select **Edit**

ResolveHelpdeskBot | SAML-based Sign-on

Enterprise Application

- Overview
- Deployment Plan
- Manage**
- Properties
- Owners
- Roles and administrators (Preview)
- Users and groups
- Single sign-on**
- Provisioning
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- Security**
- Conditional Access
- Permissions
- Token encryption
- Activity**
- Sign-in logs

Upload metadata file | Change single sign-on mode | Test this application | Got feedback?

Set up Single Sign-On with SAML

An SSO implementation based on federation protocols improves security, reliability, and end user experiences and is easier to implement. Choose SAML single sign-on whenever possible for existing applications that do not use OpenID Connect or OAuth. [Learn more.](#)

Read the [configuration guide](#) for help integrating ResolveHelpdeskBot.

1 Basic SAML Configuration Edit

Identifier (Entity ID)	Required
Reply URL (Assertion Consumer Service URL)	Required
Sign on URL	Optional
Relay State	Optional
Logout Url	Optional

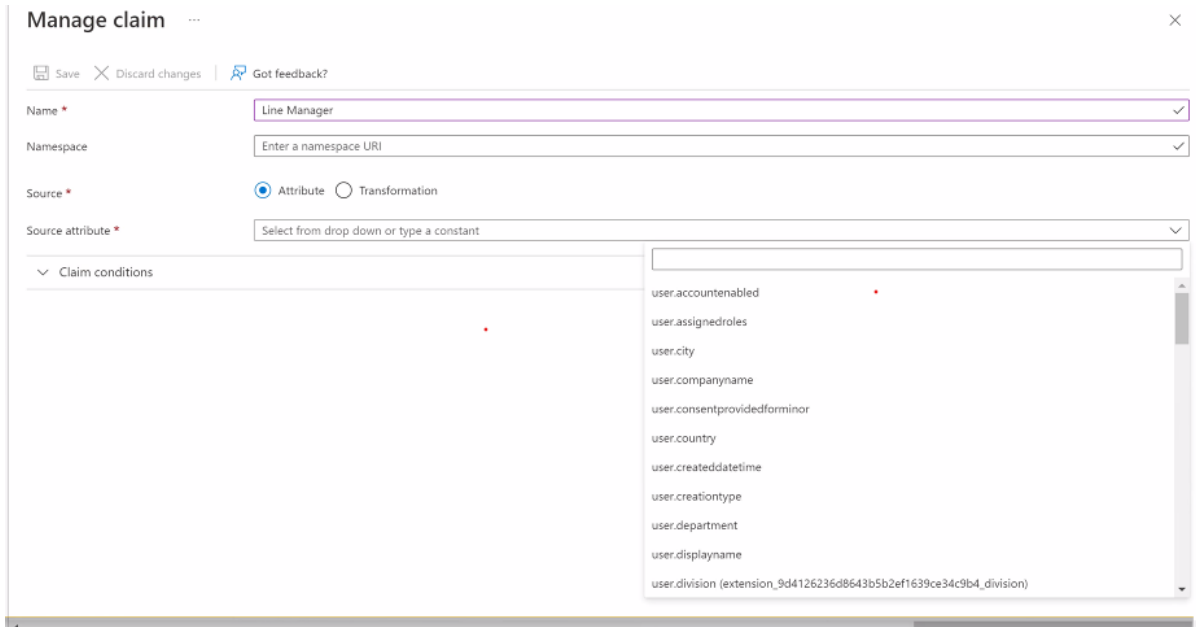
2 User Attributes & Claims Edit

givenname	user.givenname	
surname	user.surname	
emailaddress	user.mail	
name	user.userprincipalname	
Unique User Identifier	user.userprincipalname	

3 SAML Signing Certificate Edit

6. Select **Add New**
7. On the Manage user claims page, give the attribute a display name (there can be no spaces)
8. Find and select the attribute from the *Source attribute* dropdown

Hint: If you do not know the attribute is called in Azure, look up someone's account and see what the field is called.



9. Click **Save**
10. Keep adding attribute accesses until done
11. Take a screenshot of all the attributes the *RezolveHelpdeskBot* app now has access to from the Single sign-on page

