

# Help Center

Enterprise Service Management

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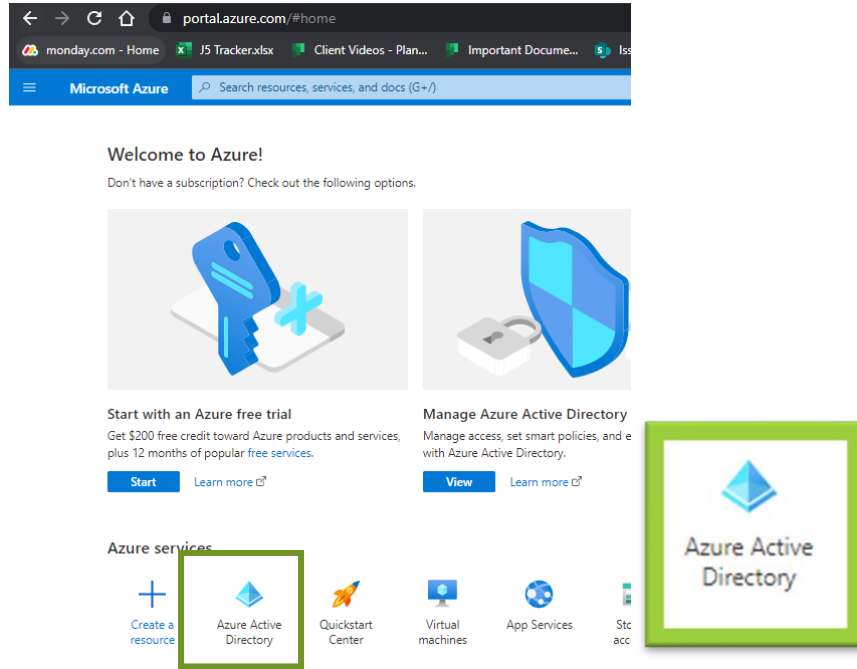
## Azure AD Configuration to Enable Single Sign On

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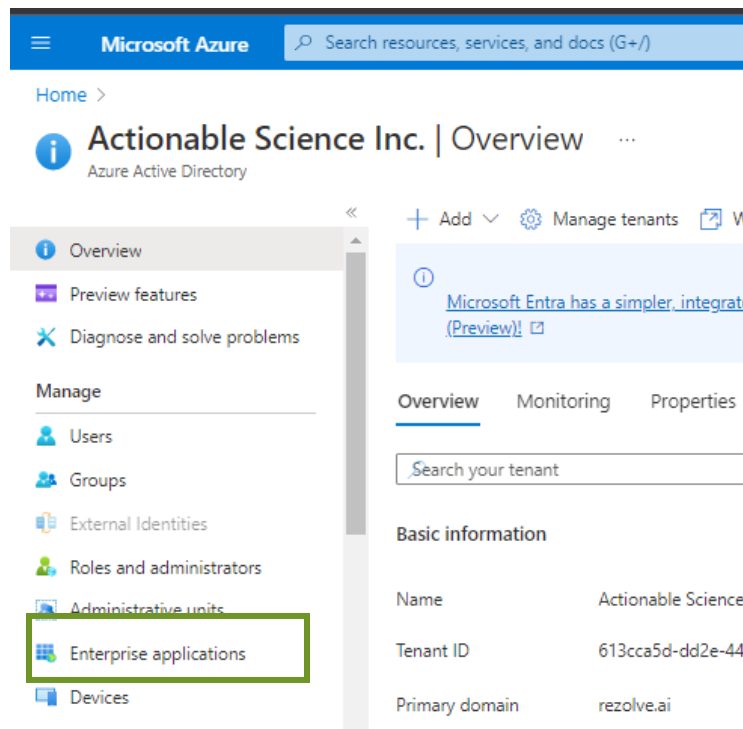
Find More- [rezolve.ai/help-center](https://rezolve.ai/help-center)



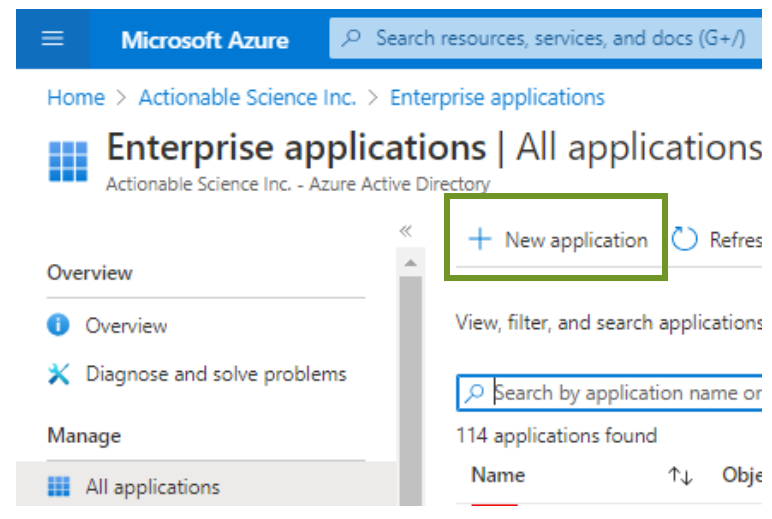
1. Open your Azure Portal and select Azure Active Directory



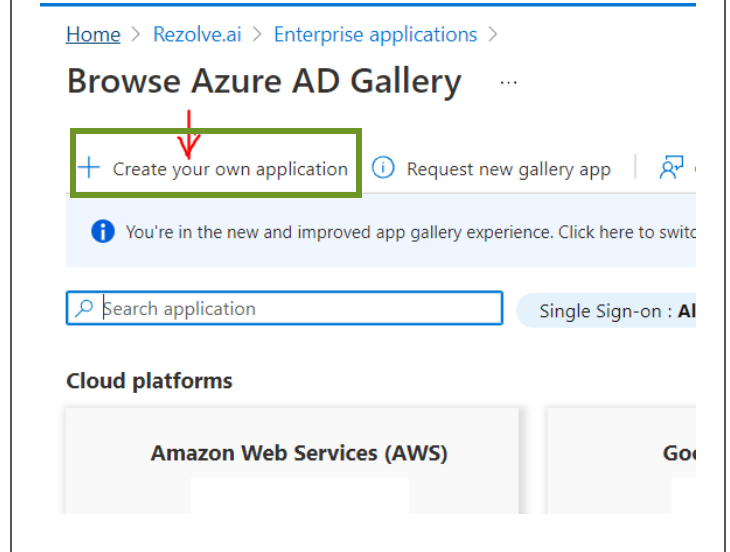
2. Click on Enterprise application



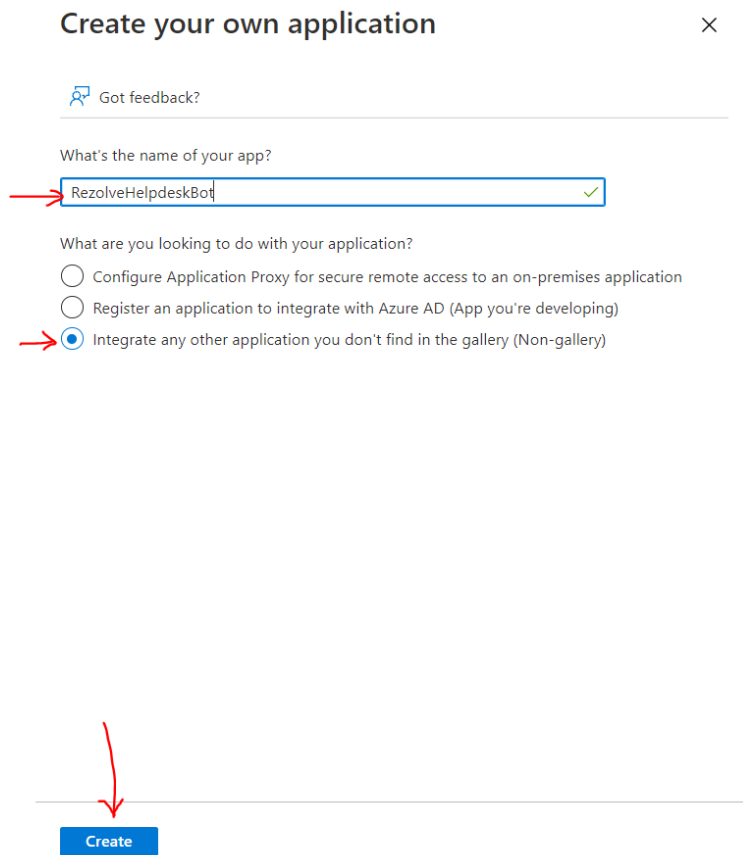
3. Click + New application



5. Click + Create your own application



6. Enter a name to call this set up i.e. *BOTNAME Staging Chatbot*, select "Intergrate any other application you don't find in the gallery (Non-gallery)" and click **Create**



## 7. Locate the Bot application in your list of Enterprise Applications and click **2. Set up single sign on**

Home > Rezolve.ai > Enterprise applications > Browse Azure AD Gallery >

### ResolveHelpdeskBot | Overview

The screenshot shows the 'Overview' page for the 'ResolveHelpdeskBot' application. On the left is a navigation pane with categories: Overview, Deployment Plan, Manage (Properties, Owners, Roles and administrators, Users and groups, Single sign-on, Provisioning, Application proxy, Self-service), Security (Conditional Access, Permissions, Token encryption), and Activity (Sign-in logs). The main content area is titled 'Properties' and shows fields for Name (ResolveHelpdeskBot), Application ID (fed26789-73b3-4752-8007-...), and Object ID (8e768212-4485-4d3b-8d6f-...). Below this is the 'Getting Started' section with five numbered steps: 1. Assign users and groups, 2. Set up single sign on (highlighted with a red arrow), 3. Provision User Accounts, 4. Conditional Access, and 5. Self service.

## 8. Find *Basic SAML Configuration* and click **Edit**

### ResolveHelpdeskBot | SAML-based Sign-on

Enterprise Application

The screenshot shows the 'SAML-based Sign-on' configuration page. At the top, there are links for 'Upload metadata file', 'Change single sign-on mode', 'Test this application', and 'Got feedback?'. The main heading is 'Set up Single Sign-On with SAML'. Below this is a paragraph explaining SSO implementation. A link to the 'configuration guide' is provided. The configuration is divided into two numbered sections: 1. Basic SAML Configuration and 2. User Attributes & Claims. The 'Basic SAML Configuration' section has an 'Edit' button highlighted with a red arrow. It lists several fields: Identifier (Entity ID) (Required), Reply URL (Assertion Consumer Service URL) (Required), Sign on URL (Optional), Relay State (Optional), and Logout Url (Optional). The 'User Attributes & Claims' section shows a mapping from 'givenname' to 'user.givenname'.

9. Enter the **Realm URL** provided by Rezolve as **Identifier (Entity ID)**, **Redirect URL** provided by Rezolve as **Reply URL (Assertion Consumer Service URL)**, remove any other existing identifiers, set the new one you created as default and click **Save**

### Basic SAML Configuration

Save
 Got feedback?

**Identifier (Entity ID) \*** ⓘ

*The default identifier will be the audience of the SAML response for IDP-initiated SSO*

Default

http://adapplicationregistry.onmicrosoft.com/customappssso/primary	<input checked="" type="checkbox"/>	ⓘ	
→ https://federation-sts.actionable-science.com/auth/realm... ✓	<input type="checkbox"/>	ⓘ	

**Reply URL (Assertion Consumer Service URL) \*** ⓘ

*The default reply URL will be the destination in the SAML response for IDP-initiated SSO*

Default

→ https://federation-sts.actionable-science.com/auth/realm... ✓	<input checked="" type="checkbox"/>	ⓘ	

**Sign on URL** ⓘ

Enter a sign on URL

**Relay State** ⓘ

Enter a relay state

9. Look for *App Federation metadata URL* and copy that info and place it in an email

**ResolveHelpdeskBot | SAML-based Sign-on** ...  
Enterprise Application

Overview | Deployment Plan

**Manage**

- Properties
- Owners
- Roles and administrators (Preview)
- Users and groups
- Single sign-on**
- Provisioning
- Application proxy
- Self-service

**Security**


- Conditional Access
- Permissions

Upload metadata file | Change single sign-on mode | Test this application | Got feedback?

**2** User Attributes & Claims [Edit](#)

givenname	user.givenname
surname	user.surname
emailaddress	user.mail
name	user.userprincipalname
Unique User Identifier	user.userprincipalname

**3** SAML Signing Certificate [Edit](#)

Status	Active
Thumbprint	DEA1CE77641F7C2D9B081F1FF1523650C75620F0
Expiration	10/20/2024, 6:46:54 AM
Notification Email	admin@rezolveinc.onmicrosoft.com
<u>App Federation Metadata Url</u>	<a href="https://login.microsoftonline.com/3304b368-9baa...">https://login.microsoftonline.com/3304b368-9baa...</a> 
Certificate (Base64)	<a href="#">Download</a>
Certificate (Raw)	<a href="#">Download</a>
Federation Metadata XML	<a href="#">Download</a>

10. Under *Manage* on the left, select **Users and groups**, select + *Add user/group* and add who you would like to have access


**ResolveHelpdeskBot | Users and groups** ...  
Enterprise Application

Overview | Deployment Plan

**Manage**

- Properties
- Owners
- Roles and administrators (Preview)
- Users and groups**
- Single sign-on
- Provisioning
- Application proxy
- Self-service

+ Add user/group | Edit | Remove | Update Credentials | Columns

 The application will appear for assigned users within My Apps. Set 'visible to users?' to no

First 200 shown, to search all users & groups, enter a display name.

Display Name	Object ID
No application assignments found	